



Problems Solved

SOLUTIONS EXPERTS

Resolving Problems and Returning Money to Individuals and Businesses

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Founder/CEO of Problems Solved

The world is full of problems—or as I like to call them, opportunities. Inevitably, things will go wrong. Not everything goes as planned or expected. What shouldn't be difficult, though, is getting those problems corrected—but all too often it is.

I started my business, Problems Solved (www.probsolved.com) to advocate for individuals and business owners and get results when problems occur and money owed is not returned. Financial compensation is the correct resolution for our clients. We have a group of expert advisors who are lawyers, doctors, nurses, professional negotiators who offer advice/input for our clients.

Problem Segments include healthcare, insurance claims, vendors, eldercare, travel, medical billing and numerous other areas; the solution experts at Problems Solved are here to help. We operate on the simple premise that clear, concise and effective communication with corporate management results in money returned.

I have owned several highly successful companies and have spent 4 decades making sure problems were solved with expertise and



perseverance. In the corporate hierarchy, getting results depend upon talking to the person who has the responsibility and authority to resolve the problem and approve a refund/check.

That's what Problems Solved is all about. We get to the heart of the problem and find that corporate manager/executive who can solve it. We work with individuals of all ages and businesses of all sizes to help resolve problems, most which involve the return of money.

My team and I get to the right contact to deal with an issue. Clients are amazed and pleased at how their problems are solved, especially if they have been unsuccessful over many months or longer. By calmly explaining the details/facts to the executive who can approve payment within the organization, 99% of problems are solved and money refunded!

My team and I work with individuals and business owners. We have arranged for the return of sums from \$750 to \$200,000. Our payment? A small percentage of the recovered fees agreed to upfront with our client and the gratification of knowing we helped right a wrong. If the problem doesn't get solved, we receive no compensation.

HERE ARE A FEW OF MANY PROBLEMS SOLVED SUCCESS STORIES.

Car Insurance Problem—\$8,000 paid to client. A college student was a passenger in a car that was rear-ended, resulting in a severe concussion to the young woman and three weeks of missed exams and classes. The day after the accident, the national insurance company tried to settle with the college student for \$500. A lawyer from a major firm handling claims for 20+ years told us the most the student could expect was \$1,500. Problems Solved got her \$8,000.

Homeowners Insurance Problem—\$62,000 paid to client. A woman had been trying to get the insurance company to pay for a damaged tiled roof on a townhouse in Florida. The insurance company offered \$2,700 but that wasn't enough. Problems Solved got our client \$62,000.

Vendor Problem—\$3,500 paid to client. An elderly woman ate at a retail store's restaurant and became violently ill. For compensation, she only asked that the outfit she was wearing be dry cleaned. A corporate attorney from the vendor harassed the woman. Problems Solved stepped in and took care of the situation. Our client got her outfit dry cleaned at no charge, was invited to select three outfits worth \$3,000 at the store, received a \$500 flower arrangement and was told all future purchases would be delivered to her home by company car at no charge. Total value: \$3,500.

Mortgage Problem—client saved thousands of dollars. A client fell behind in mortgage payments due to a heart attack and huge

hospital bills. He was approved for a loan modification program with a fixed monthly payment from one of the world's largest financial institutions. Monthly payments went up due to increased escrow from property taxes, but the mortgage company never notified the client of the change. The bank reported the late and missed payments with credit bureaus. Problems Solved contacted the bank regional president, who with his team cleared the missed payments and waived the escrow shortage, saving the client thousands of dollars.

Business Loan Problem—\$150,000 loan approved. A CEO applied for an equity loan on his multimillion-dollar residential property. The loan would be used for the CEO's business. After six weeks, the loan was still not approved. Problems Solved contacted the bank's president. The following day, the loan was approved for \$150,000.

Business Debt Collection Problem—Due to the pandemic. A business got behind on loan payments. Problems Solved made the call, got the debt refinanced with the removal of charges totaling \$150,000.

At Problems Solved, we find a way to get your money back. If we agree to work your problem, we will get results—or you pay nothing. It's that simple. We're not lawyers and what we do isn't litigious, but lawyers send us their clients with problems that don't need a lawyer or retainer.

Need a problem solved? I invite you to call me for a no charge consultation, Nancy Muckle of Problems Solved at 781.258.9050 (cell) or 508.224.4464 (office) or 781.226.1749 (office). Visit my website at www.probsolved.com for additional details. **SSM**